

Dave:

I am sending a copy of an e-mail I received today from one of my tenants at Chenango Commons. More testimony for how great the AquaDam performed. BARB

From: Glen Wood [mailto:glen.wood@lpl.com]  
Sent: Thursday, July 06, 2006 12:34 PM  
To: Kane, Barbara  
Subject: Flood Waters

Barb,

This is a note of sincere appreciation for all your efforts (and Terry's) relative to the latest saga of flood waters here at Chenango Commons. As you are well aware, this year "would have been" the third year in a row of damage to your building and my rental space, had it not been for your foresight in discovering and purchasing building protection (I think you called it an Aqua-dam). I have said this before, however I am compelled to reiterate; more landlords would retain more and happier tenants if they displayed the same initiative, understanding and willingness to "make things right" as you and Terry continue to exhibit.

I look forward to our continuing relationship.

Sincerely,

Glen

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